



GENERAL CONDITIONS

Art. 1: Notice of cancellation

- a. The notice of cancellation must be sent by e-mail to: cancellation@campingtahiti.com including the following details: reservation number, name and surname of the reservation.
- b. All cancellations received by telephone, WhatsApp, messenger or private SMS on the social media will not be taken into consideration.
- c. **It is possible to cancel the booking for free up to 14 days** before the holiday starting day (only bank costs will be retained). The refund or a voucher that can be used during summer 2025 will be managed in October.
- d. In case of cancellations received **from 13 to 0 days** before arrival and no show, no refund will be made.
- e. In case of lack of communication of the cancellation of the holiday no refund will be made.
- f. For amounts below 50 Euros no refund will be made. The village will edit a voucher corresponding to the paid amount that will be valid until the year following the year of issue.
- g. The village reminds you about the chance to subscribe an additional [insurance](#) with a partner agency on the official website (the insurance also refers to cancellations due to COVID-19). The village is not responsible for the subscribed policy and its conditions.

Art. 2: Payment of the holiday

- a. The payment of the due balance for the entire period of stay must be made **at the moment of the check-in**; we accept cash, credit/debit card (except Diners).
- b. **Tourist tax not included:** Camping fare € 0,80 per person, Village fare € 1,20 per person per night. To be applied for maximum 14 consecutive nights. Children until 11 years old, 100 % disabled persons and their accompanying person with specific certification are free of charge.

Art. 3: Change of the period of holiday

- a. Any changes in the booked period of stay communicated up to 21 days before the day of arrival no penalty will be applied. Changes after this limit will not be accepted and the entire amount of the booked period of stay will have to be paid. The booking change request must be accepted by the booking office with written confirmation.

Art.4: Early arrivals

- a. In the event of arrival before the indicated scheduled times, it will be possible to check-in during the opening times of the office, enter the village and use all its facilities and park the car on a temporary place indicated by the Management.



Art. 5: Delayed arrivals

- a. In case of delayed arrival, it is compulsory for the guest to pay the entire amount of the booking, agreed upon in the confirmation letter.
- b. In case of no-show, without any written communication by the customer, the Management has the right to put the pitch or the accommodation back on sale after 24 hours after the booked date of arrival.

Art. 6: Early departures

- a. In the event of an early departure, no refund is due.

Art 7: Participants to the holiday

- a. During the holiday, people who were not declared in the check-in form will not be accepted. Changes such as additional people or changes in the guests group will not be allowed unless differently specified by the Management via written confirmation before the arrival.

Art. 8: Specific requests

- a. In the event of a request for a specific number of accommodation/pitch or of accommodations/pitches next to each other, an additional amount, per each booking is due, the cost of which depends on seasonality. During HIGH SEASON exact pitch numbers cannot be guaranteed. The management will assign pitches, considering guests' preferences, but cannot guarantee specific requests.

Art. 9: Unaccompanied underage children

- a. For underage children travelling without parents, it is compulsory to present an authorization and delegation form, with a parent's signature, together with a copy of their Passport or ID, available on the internet site www.campingtahiti.com.

Art. 10: Animals accepted

- a. Little and middle-sized dogs (max. withers height: 50cm) and cats on a leash are allowed for a fee, if declared while booking, by the regulations and conditions listed on the specific page of the website.
- b. The management may require the use of a muzzle if necessary.
- c. If the guest fails to declare the presence of a pet in the accommodation a penalty will be applied, the cost of which corresponds to 25,00 Euros per day per dog.

Art. 11: Overbooking

- a. In the event of an overbooking, it will not be possible for the guest to stay in the booked accommodation or pitch. Camping Village Tahiti reserves the right to allocate the guest in another pitch or accommodation of higher category without any additional cost.

Hereafter specific information based on the service requested at the moment of the reservation.



VILLAGE

Accommodations are at guests' disposal from 5 p.m. on the day of arrival and until 10 a.m. on the day of departure. Guests can stay in the campsite, after checkout, until 12 o'clock, parking the car outside the village or in a place indicated by the Management.

Additional people for the booked group of guests may involve an additional cost, depending on the requested period of stay.

Included in price:

- Use of the swimming pools, the Spray Park, and the pool at the beach
- Entertainment activities and mini club (from 4 years of age)
- Parking spot for the car near the accommodation
- Gym equipped by Technogym
- sports courts (except tennis)
- Utilities (water, electricity, gas)
- Bed and bathroom linen (weekly change with a minimum stay of 14 nights)
- 8 hours/day air conditioning/heating (Except from MINICHALET CAMELIA - further use upon request, € 0,60/hour)
- Lilliputian train to/from the beach
- A parasol + one chair + one bed at our private Beach (not in the first row) (except for ECETTO PER APPARTAMENTO IRIS GIALLO, IRIS BIANCO, MINICHALET CAMELIA, MOBILHOME TULIPANO)
- end cleaning of the accommodation

Services available for a fee:

- Baby Cot, side rails and high-chair (except for the CHALET PEONIA)
- Board service at the restaurant
- Tennis
- Paddle
- Minigolf
- Pottery workshop
- Bicycle rental



CAMPSITE

Pitches are available from 4 p.m. on the day of arrival and until 11 a.m. on the day of departure. After this time, another daily rate will be charged.

On every pitch only an equipment is allowed, configured as follows: 1 car + 1 tent or 1 tent trailer or 1 caravan, as an alternative 1 motor home; the car must be placed on the same pitch or in a spot indicated by the Management.

It is also possible to place one additional tent for kids without any additional costs. Max. dimensions 120cm x 120cm.

Pitches with private toilet: Toilets are given clean and must be returned in the same conditions.

In each pitch, guests are allowed to use one cable only, which must be at least 15mt long, without extensions and CEE law enacted plugs.

Included in price:

- 10A electricity (16A on PITCH GOLD)
- use of the swimming pools, the Spray Park and of the swimming pool at the beach
- entertainment activities and mini club (from 4 years of age)
- gym equipped by Technogym
- sports courts (except tennis)
- TV with satellite connection
- the train to/from our private beach
- the free part of our beach.

Services available for a fee:

- Baby Cot, side rails and highchair
- 50lt Refrigerator on the pitch
- Board service at the restaurant
- Tennis
- Paddle
- Minigolf
- Pottery workshop
- Bicycle rental

At your arrival, we kindly ask you to show the IDs of every guest indicated in the reservation at the reception desk.

We are glad to have you as our welcomed guest and wish you a good journey.



CONSENT FOR A CHILD TRAVELLING WITHOUT PARENTS

The present document has to be filled in all its parts and sent by fax at (+39) 0533-379 700 or delivered at the reception of the Village at minor's arrival.

I/The undersigned _____, born in _____, Prov _____,

the _____, resident in _____, Prov _____,

Street _____

Acting as (father/mother) who has the parental responsibility of the child:

name _____ surname _____ born in _____
Prov _____

the _____ resident in _____ Prov _____

Street _____

2. Authorize my son/daughter to stay by Tahiti Camping & Thermae in Viale Libia 133, Lido delle Nazioni.

From (date of arrival) _____

To (date of departure) _____ as written in the contract;

2. Have to pay the amount of the stay of the child by the Tahiti Camping & Thermae in Viale Libia 133, Lido delle Nazioni.

4. Agree that my child will be removed from the Village in the event that he/she doesn't respect the rules of the Village, of which he/she has been informed at his/her arrival,

4. Declare up to now to release the Village from any whatever responsibility for acts caused or done by the minor.

5. Undertake to refund whatever damage caused to Tahiti Camping & Thermae in Viale Libia 133, Lido delle Nazioni or to a third part,

6. Communicate the following phone numbers and declare to be always reachable for the whole stay of the minor at Tahiti Camping, authorizing the Direction to call them by necessity:

House number _____

Phone number of the mother _____

Phone number of the father _____



7. Attach a copy of the mother's and father's ID,

8. Declare that the stay of his/her child is under their responsibility and that the Tahiti Camping & Thermae and its staff don't have any obligation in guarding the child, during the whole stay in the Village.

Place_____Date_____

Signature of the parent_____